



Compuware commissioned independent research company Vanson Bourne to survey 100 IT directors in large UK enterprises. The survey looked at how organisations are using customer data when testing applications and the measures they are taking to protect customer data in the test environment. Please find below the main findings of the survey:

1. Does your company use live customer data when testing applications?

	Total	No. of employees		Sector			
		1000 – 3000	Over 3000	Financial Services	Manufacturing	Retail, Distribution and Transport	Other Commercial
No	56%	47%	64%	71%	42%	46%	67%
Yes	44%	53%	36%	29%	58%	54%	33%

2. Which of the following three choices describes your personal level of familiarity with the data protection act (1998) and how it affects IT?

	Total	No. of employees		Sector			
		1000 – 3000	Over 3000	Financial Services	Manufacturing	Retail, Distribution and Transport	Other Commercial
I am well briefed	49%	45%	53%	76%	38%	50%	37%
I am vaguely familiar with it	48%	53%	43%	24%	62%	42%	59%
I do not feel it is my area of responsibility	3%	2%	4%	0%	0%	8%	4%

3. Are NDAs your primary way of protecting customer data when you outsource application testing?

	Total	No. of employees		Sector			
		1000 – 3000	Over 3000	Financial Services	Manufacturing	Retail, Distribution and Transport	Other Commercial
Yes	83%	79%	87%	86%	77%	88%	82%
No	17%	21%	13%	14%	23%	12%	18%